



Shuttle® Brewer & Airpot/Shuttle® Brewers

Operation and Instruction Manual

For Models PB-330, PB-430, PBVSA-330, PBVSA-430, PBIC-330, PBIC-430,
PB330E 230V, PB-430E 230V, PBVSA-330E 230V,
PBVSA-430E 230V, PBIC-330E 230V, PBIC-430E 230V

Table of Contents

Warning Labels	3
Installation and Start-up	4
Operation	6
Adjustments	7
Programming	9
Cleaning	13
Service	14
Troubleshooting	
Error Messages	15
Filling Problems	15
Heating Problems	17
Brewing Problems	19
Parts List	22
Parts Photos	23
PBIC/PBVSA Cleaning and Sanitizing	26
Wiring Diagrams	28



Models PB-330/PB-330E 230V



Models PBIC-430/
PBIC-430E 230V



Models PBVSA-430/
PBVSA-430E 230V

Prior authorization must be obtained from Grindmaster Corporation for all warranty claims.



GRINDMASTER™
CORPORATION

Grindmaster Corporation

4003 Collins Lane
Louisville, KY 40245 USA
(502) 425-4776
(800) 695-4500 (USA & Canada only)
(800) 568-5715 (Technical Service Only)
FAX (502) 425-4664
www.grindmaster.com

Warning Labels

The following warning labels were on your dispenser when it was shipped from the factory. They should remain on your dispenser in good, readable condition at all times. If one of your labels is missing or damaged, order a replacement label immediately.

Part # A71582

Located on front splash panel and lid of machine.



Located on PB-330, PB-330E 230V, PB-430, and PB-430E 230V lower front decal.

Order part # A546-434 for PB-330.

Order part # A546-435 for PB-430.

Located on PBIC-330, PBIC-330E 230V, PBIC-430, and PBIC-430E 230V above faucet.

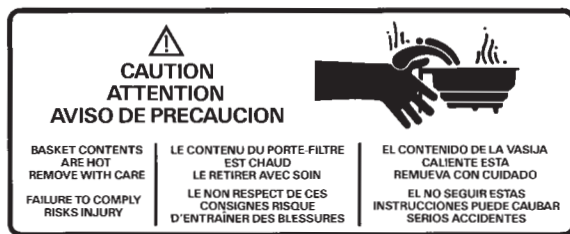
Order part # A546-428 for PBIC-330.

Order part # A546-427 for PBIC-430.



Part # A546-213

Located on front splash panel.



CAUTION: WARMERS AND SURFACES ARE HOT

ATTENTION: LES SURFACES EXTÉRIEURES ET LES ÉLÉMENTS CHAUFFANTS SONT CHAUDS

ADVERTENCIA: PARRILLAS Y OTRAS SUPERFICIES ESTAN CALIENTES

70248

GRINDMASTER CORP.

Part # A71949

Located on brew baskets.



Installation



WARNING

ELECTRIC SHOCK HAZARD!

Installation of this appliance should be performed by qualified service personnel only. Improper installation could result in electrocution.

Set-Up/Position

- 1) Remove the brewer from the packing material and attach its legs.
- 2) Position the brewer on a strong, stable table or counter. Check the level front to back and side to side. Adjust the legs to the correct level.

IMPORTANT:

THE PERSON INSTALLING THIS APPLIANCE IS RESPONSIBLE FOR ENSURING THAT ELECTRIC AND WATER CONNECTIONS MEET THE REQUIREMENTS OF THE NATIONAL ELECTRIC CODE, NATIONAL PLUMBING CODE, AND ANY LOCAL ORDINANCES.

The electric and water hook-up locations are behind the front panel. Remove the four screws fastening this panel for access to these connections.

Water Hook-up

- 1) The water line may enter through holes on the rear or the bottom of the brewer. Use the right hand opening for water.
- 2) Use 3/8" copper or flexible water line to prevent strain. Do not use low temperature plastic tubing. The connection to the fill valve is 3/8" flare.
- 3) Water line pressure must be from 30 to 80 psi (207-2 KPA).
- 4) Hot (up to 160°F/71°C) or cold water may be used. Hot water offers faster recovery between brews.
- 5) Install a shut-off valve near the brewer.
- 6) Installing a filtering system can improve the taste of brewed coffee and extend the life of the brewer. If your water has high calcium (lime), chlorine, or iron content, this is especially important. The filter should be the lime inhibiting type if cold water is used.

Installation (cont.)

Electric Hook-up

The brewer is designed to operate at the specified voltage on the nameplate with a tolerance of $\pm 10\%$ for voltage deviation. It is very important that the power line to the brewer be checked to make sure that the voltage is within 10% of the brewer's rated voltage. Failure to provide adequate voltage, as defined above, will cause problems with your brewer. If the power is too low, the solenoid valves may or may not work or longer recovery time will be experienced. The brewer may be permanently damaged if the voltage is too high.

- 1) The electric ratings for your brewer are printed on its nameplate.
- 2) The brewer should be connected to its own circuit with a fused disconnect switch or a circuit breaker near the brewer.

Important: For CE units, means shall be provided to endure all pole disconnection from the supply. Such means shall be one of the following: a supply cord fitted with plug, or a switch that is directly connected to the supply terminals and has a contact separation of at least 3mm in each pole.

- 3) Attach the appropriately sized cord to the brewer with a cord grip for the 1 1/2" (3.8 cm) electric input opening. The cord may enter through the rear or bottom on the left side of the brewer. Use an oil resistant cord such as type SO, SOO, SAO, STOO, SEO, SJO, SJOO, SJTO, SJTOO, SJEO, HSO, HSOO, HSJO, or HSJOO. Alternatively, flexible conduit and type THHN wires may be used. Use only copper conductors.
- 4) Standard connection is 1 phase 3 wire. Connect the two lines to L1 and L2 on the terminal block. If the brewer is wired for three phase, a lug, L3, is provided on the terminal block. A neutral line must be connected to the N terminal.

Note: PB-xxxE 230V models are 1 phase, 2 wire or 3 phase, 3 wire and do not require a neutral.

- 5) The body of the brewer must be grounded. A ground lug is provided for this purpose.

Note: If supply cord is damaged, it must be replaced by a special cord or assembly from the manufacturer, or it's service agent.

Note: This appliance is IP10 rated, and shall not be cleaned with a water jet.



WARNING

Never use the ground conductor as a neutral. This could cause electrocution.

Start-up

- 1) Flip power supply to machine "ON" at the branch supply disconnect and allow the water tank to fill. The machine will make a subtle hissing sound while filling.

Attention: A watchdog circuit also monitors the water level in the tank and will disable the machine if the water level in the tank is not normal within (6) minutes of fill time. The machine will require power to be reset to clear the watchdog timeout and "ER-1" message will appear.

- 2) Once the brewer is full, it will take 15 to 35 minutes to heat. The ready lights will turn on when up to temperature.
- 3) Insert the brew baskets and place a Shuttle or airpot under the baskets. Brew at least one batch from each side. Check the level in the container to be sure the brew volume is correct. Remember that when using coffee, the level will be lower. Do this for all batch sizes. The water must be hot to check the levels. If adjustments are needed, see the adjustments section of this manual.

Operation



HOT LIQUID HAZARD!

Water used for brewing coffee is very hot. Use caution when brewing, pouring, or transporting coffee. Accidental spills may result in severe burns.

- 1) Place an empty, warm Shuttle on the shelf, under the brew head. Turn on the warmer if available.
- 2) If the Shuttle is not warm, allow the warmer to heat the Shuttle. Only a short brew of water will speed this. A cold Shuttle will significantly lower the temperature of the brewed coffee.
- 3) Remove the filter basket and line with a filter paper. Paper size is 13 x 5 for the smaller basket, BB1.5, and 14 x 6 for the larger, BB2.0.
- 4) Place ground coffee in the filter basket. Follow corporate recommendations for amount of coffee and grind. A full Shuttle is 1.5 gallons (5.7L). A full vacuum Shuttle is 1.6 (6.0L) gallons.
- 5) Slide the basket into the brewer making sure the spout lines up with the top of the Shuttle.
- 6) If ready lights are lit, press correct batch size button.
- 7) Brew spray time is about 4 minutes for a full Shuttle. After the brew, allow the coffee to drip for 1 to 2 minutes. Ready light will flash during the entire brew spray and drip cycle. Brew basket will be locked in place until drip cycle is finished.



Coffee basket contains very hot water until the drip is completed. Early removal of a dripping basket could result in burns.

- 8) Dump the grounds from the basket and rinse for the next brew. Coffee is ready to serve.
- 9) The Shuttle may be placed on remote warming stations. Use caution when moving a full Shuttle.

Adjustments

All adjustments to machine are accessible through the front display(s). Refer to specifics below and the Programming Routine section. All values are preset at the factory and may vary brewer to brewer.

Temperature Adjustment

Tank temperature can be adjusted from 170°F – 205°F (77°C – 96°C) through the front display. See Programming Routine section for procedure.

Note: On twin head brewers, the left display setting controls the tank temperature. The right display setting should be set to the same value for the ready lights to be consistent.

Brew Volume “br”

Brew time can be set for each size visually. See Setting Brew Volume Procedure below.

Brew time can also be adjusted through the display. See Programming Routine section.

Setting Brew Volume Visually

1. Remove brew basket and place container under brew head.
2. Press and hold desired brew button for 5 seconds. Display will read “Pro”.
3. Within 10 seconds, press and release desired brew button. Water will dispense from spray head and time will count-up in display.
4. When volume is at desired amount, press and release brew button to stop flow. Time will flash in display.
5. Within 20 seconds, press and release desired brew button. Display will clear and brew time will be stored into memory.

Note: During this routine, no pulsing or bypass will occur.

Note: If the On/Off button is pressed during procedure, time setting will default to previous time.

Pulse Brewing “P-b”

Within the Programming Routine, the number of pulses, pulse-on-time, and pulse-off-time for each size brew cycle can be set. During the pulse-off cycle, water shuts off to the coffee grounds. During this period, the grounds in the brew basket absorb water causing the coffee bed to rise. With a larger bed of coffee in the brew basket, remaining water from spray head has more contact area with grounds causing greater extraction of finished coffee.

Note: Adjusting pulse values will not affect the finished brew volume. The brew time, however, will be automatically extended by the amount of total pulse OFF time.

See Brew Routine Section for examples.

Ratio “rto”

The ratio of the bypass flow rate versus the spray head flow rate is factory set. This number, however, can be adjusted if needed.

To find the proper value for the ratio:

1. Within the Programming Routine, set the bypass % to the maximum number allowable.
2. Remove the brew basket.
3. Prepare two containers to measure volume from both the spray head and bypass.
4. Press “Large” brew button to begin dispensing water.
5. After a minute or two, cancel the brew cycle by pressing the “Large” brew button or pressing the On/Off button.
6. Measure the volume of both containers.
7. Divide the bypass amount by the spray head amount. This number is to be entered as the new ratio (ex. “.45”).
8. Access the settings routine and adjust to the new ratio number.

Note: If the ratio number is accurate, changing the bypass percent will not require resetting brew time.

Note: Approximate ratio numbers:

.45 for standard spray head models

.64 for gourmet spray head models

Adjustments (cont.)

Bypass “b-P”

Brewer contains a bypass valve to control the amount of water to bypass coffee grounds and dilute the final brew. Bypass is available on Large and Medium brew cycles.

Within the Programming Routine, the percent of the total brew volume to be bypassed can be set.

Note: Adjusting bypass percent will not affect the finished brew volume. The brew cycle time, however, will be automatically reduced as bypass percent increases.

Brew Routine

No Pulse Brewing or Bypass

Assumptions: “br” = 4.00, “P-b” = OFF, “b-P” = OFF

1. Press “Brew” button.
2. 0:00, Brew Valve opens and Ready Light flashes.
3. 4:00, Brew Valve closes.
4. 5:30, Ready Light stops flashing

Pulse Brewing ON, Bypass OFF

Assumptions: “br” = 4.00; “P-b” = 3, 20, 15; “b-P” = OFF

1. Press “Brew” button.
2. 0:00, Brew Valve opens and Ready Light flashes.
3. 0:20, Brew Valve closes. (Pulse #1)
4. 0:35, Brew Valve opens.
5. 0:55, Brew Valve closes. (Pulse #2)
6. 1:10, Brew Valve opens.
7. 1:30, Brew Valve closes. (Pulse #3)
8. 1:45, Brew Valve opens.
9. 4:45, Brew Valve closes.
10. 6:15, Ready Light stops flashing.

Pulse Brewing OFF, Bypass ON

Assumptions: “br” = 4.00; “P-b” = OFF; “rto” = 0.45; “b-P” = 20 (max 31)

(Software calculates: Brew valve-on-time = 192 sec and Bypass Valve-on-time = 107 sec)

1. Press “Brew” button.
2. 0:00, Brew Valve opens and Ready Light flashes.
3. 1:25, Bypass Valve opens.
4. 3:12, both valves close.
5. 4:42, Ready Light stops flashing.

Pulse Brewing and Bypass ON

Assumptions: “br” = 4.00; “P-b” = 3, 28, 18; “rto” = 0.45; “b-P” = 30 (max 31)

(Software calculates: Brew valve-on-time = 168 sec and Bypass Valve-on-time = 160 sec)

1. Press “Brew” button.
2. 0:00, Brew Valve opens and Ready Light flashes.
3. 0:08, Bypass valve opens
4. 0:28, Both valves closes. (Pulse #1)
5. 0:46, Both valves opens.
6. 1:14, Both valves closes. (Pulse #2)
7. 1:32, Both valves opens.
8. 2:00, Both valves close. (Pulse #3)
9. 2:18, Both valves open.
10. 3:42, Both valves close.
11. 5:06, Ready light stops flashing.

Programming

(All values are preset at the factory and may vary brewer to brewer.)

Settings Routine

Programming For All Brewer Settings and Large Portion (refer to Table 1)

1. Press and hold both “up” and “down” arrows for 5 seconds.
2. All three “brew” lights will flash.
3. Press “Large Brew” button.
 - Only “Large” ready light illuminates during remaining steps.
4. Display will indicate either “d F” or “d C” (Fahrenheit or Celsius). Default is “d F”.
5. Press “up” or “down” arrow to change from one to another.
6. Press “Large Brew” button to accept and go to next setting.
7. Display will read temp value in the selected scale (170°F-205°F). Default is “200”.
8. Press “up” or “down” arrow to change value. (1° increments)
9. Press “Large Brew” button to accept and go to next setting.
10. Display will read “Br”. (Brew Time)
11. Press “Large Brew” button to go to next setting.
12. Display will read set brew time in minutes and seconds (0.01-6.00). Default is “4.00”.
13. Press “up” or “down” arrow to change value (1 second increments). (Approximately 0.8 oz./second.)
14. Press “Large Brew” button to accept and go to next setting.
15. Display will read “P-b”. (Pulse Brewing)
16. Press “Large Brew” button to accept and go to next setting.
17. Display will read “OFF” or “1” – “6” (number of pulses). Default is “1”.
18. Press “up” or “down” arrow to change value. (increments of 1)
19. Press “Large Brew” button to accept and go to next setting.
- Note: If “OFF” is selected, skip pulse timing steps to #26.*
20. Display will read “0.05” – “0.60” (pulse ON time for each pulse). Default is “0.40”.
21. Press “up” or “down” arrow to change value. (increments of one second)
22. Press “Large Brew” button to accept and go to next setting.
23. Display will read “0.05” – “0.60” (pulse OFF time for each pulse). Default is “0.40”.
24. Press “up” or “down” arrow to change value. (increments of one second)
25. Press “Large Brew” button to accept and go to next setting.
26. Display will read “rto” (bypass flow rate/spray head flow rate).
27. Press “Large Brew” button to go to next setting.
28. Display will read “0.20 – “1.25” (bypass rate/spray rate). Value is set at factory.
29. Press “up” or “down” arrow to change value. (increments of 0.01)
30. Press “Large Brew” button to accept and go to next setting.
31. Display will read “b-P” (percent of brew volume to be bypassed).
32. Press “Large Brew” button to go to next setting.
33. Display will read “OFF” or “1” – “33” (bypass %). Default is 25.
34. Press “up” or “down” arrow to change value. (increments of one percent)
35. Press “Large Brew” button to accept and go to next setting.
36. Display will read “Ltn” (Low-Temp/No Brew).
37. Press “Large Brew” button to go to next setting.
38. Display will read “On” or “Off”. Default is “Off”.
39. Press “up” or “down” arrow to change value.
40. Press “Large Brew” button to accept and clear display.

Programming For All Brewer Settings and Large Portion (cont.)

Table 1

1. PRESS-AND-HOLD UP & DOWN ARROWS FOR 5 SECONDS.
 2. READY LIGHTS WILL FLASH.
 3. PRESS BREW BUTTON FOR LARGE "L".
 4. LARGE READY LIGHT FLASHES THROUGHOUT ROUTINE.
 5. DISPLAY WILL READ AS FOLLOWS:

	DISPLAY READING	ADJUST	ADVANCE
TEMP SCALE	<input type="text" value="0 C"/> OR <input type="text" value="0 F"/>	△ ▽	L
TANK TEMP (170-205F)	<input type="text" value="93"/> OR <input type="text" value="200"/>	△ ▽	L
BREW TIME	<input type="text" value="br"/>		L
BREW TIME (0:01-6:00)	<input type="text" value="4.00"/>	△ ▽	L
PULSE BREW	<input type="text" value="P-6"/>		L
# OF PULSES (OFF, 1 - 6)	<input type="text" value="OFF"/> TO <input type="text" value="6"/>	△ ▽	L
PULSE ON TIME (0:05-0:60)	<input type="text" value=".38"/>	△ ▽	L
PULSE OFF TIME (0:05-0:60)	<input type="text" value=".42"/>	△ ▽	L
BYPASS RATIO	<input type="text" value="rto"/>		L
BYPASS RATIO (0.20-1.25) (BYPASS FLOW RATE DIV. BY SPRAY HEAD FLOW RATE)	<input type="text" value="0.45"/>	△ ▽	L
BYPASS	<input type="text" value="b-P"/>		L
BYPASS % (OFF, 1-33) (MAX CHANGE DEPENDING ON RATIO)	<input type="text" value="13"/>	△ ▽	L
LOW-TEMP/NO-BREW	<input type="text" value="ltn"/>		L
LOW-TEMP/NO-BREW	<input type="text" value="on"/> OR <input type="text" value="OFF"/>	△ ▽	L

Programming (cont.)

Settings Routine

Programming For **Medium**: Brew Time, Pulse Brewing & Bypass (refer to Table 2)

1. Press and hold both “up” and “down” arrows for 5 seconds.
 2. All three brew lights will flash.
 3. Press “Medium Brew” button.
Only “Medium” ready light illuminates during remaining steps.
 4. Display will read “Br” (Brew Time).
 5. Press “Medium Brew” button to go to next setting.
 6. Display will read set brew time in minutes and seconds (0.01-6.00). Default is “2.40”.
 7. Press “up” or “down” arrow to change value. (1 second increments)
 8. Press “Medium Brew” button to accept and go to next setting.
 9. Display will read “P-b” (Pulse Brewing).
 10. Press “Medium Brew” button to accept and go to next setting.
 11. Display will read “Off” or “1” – “6” (number of pulses). Default is 2.
 12. Press “up” or “down” arrow to change value (1 second increments). (Approximately 0.8 oz./second.)
 13. Press “Medium Brew” button to accept and go to next setting.
- Note: If “Off” is selected, skip pulse timing steps.*
14. Display will read “0.05” – “0.60” (pulse ON time for each pulse). Default is “0.30”.
 15. Press “up” or “down” arrow to change value. (increments of 1 second)
 16. Press “Medium Brew” button to accept and go to next setting.
 17. Display will read “0.05” – “0.60” (pulse OFF time for each pulse). Default is “0.30”.
 18. Press “up” or “down” arrow to change value. (increments of 1 second)
 19. Press “Medium Brew” button to accept and go to next setting.
 20. Display will read “b-P” (percent of brew volume to be bypassed).
 21. Press “Medium Brew” button to go to next setting.
 22. Display will read “Off” or “1” – “33” (bypass %). Default is “OFF”.
 23. Press “up” or “down” arrow to change value. (increments of 1 percent)
 24. Press “Medium Brew” button to accept and clear display.

Table 2

1. PRESS-AND-HOLD UP & DOWN ARROWS FOR 5 SECONDS. 2. READY LIGHTS WILL FLASH. 3. PRESS BREW BUTTON FOR MEDIUM "M". 4. MEDIUM READY LIGHT FLASHES THROUGHOUT ROUTINE. 5. DISPLAY WILL READ AS FOLLOWS:				
	DISPLAY READING	ADJUST	ADVANCE	
BREW TIME				
BREW TIME (0:01-6:00)		 		
PULSE BREW				
# OF PULSES (OFF, 1 - 6)		 		
PULSE ON TIME (0:05-0:60)		 		
PULSE OFF TIME (0:05-0:60)		 		
BYPASS				
BYPASS % (OFF, 1-33) (MAX MAY CHANGE DEPENDING ON RATIO)		 		

Programming (cont.)

Settings Routine

Programming For **Small**: Brew Time & Pulse Brewing (refer to Table 3)

1. Press and hold both “up” and “down” arrows for 5 seconds.
 2. All three “brew” lights will flash.
 3. Press “Small Brew” button.
Only “Small” ready light illuminates during remaining steps.
 4. Display will read “Br” (Brew Time).
 5. Press “Small Brew” button to go to next setting.
 6. Display will read set brew time in minutes and seconds (0.01-6.00). Default is “1.20”.
 7. Press “up” or “down” arrow to change value (1 second increments). (Approximately 0.8 oz./second.)
 8. Press “Small Brew” button to accept and go to next setting.
 9. Display will read “P-b” (Pulse Brewing).
 10. Press “Small Brew” button to accept and go to next setting.
 11. Display will read “Off” or “1” – “6” (number of pulses). Default is 4.
 12. Press “up” or “down” arrow to change value. (increments of 1)
 13. Press “Small Brew” button to accept and go to next setting.
- Note: If “Off” is selected, skip pulse timing steps.*
14. Display will read “0.05” – “0.60” (pulse ON time for each pulse). Default is “0.20”.
 15. Press “up” or “down” arrow to change value. (increments of 1 second)
 16. Press “Small Brew” button to accept and go to next setting.
 17. Display will read “0.05” – “0.60” (pulse OFF time for each pulse). Default is “0.20”.
 18. Press “up” or “down” arrow to change value. (increments of 1 second)
 19. Press “Small Brew” button to accept and clear display.

* During programming routine, all other brew buttons are disabled.

* If ON/OFF button is pressed during programming routine, brew defaults to previous settings.

Table 3

1. PRESS-AND-HOLD UP & DOWN ARROWS FOR 5 SECONDS. 2. READY LIGHTS WILL FLASH. 3. PRESS BREW BUTTON FOR SMALL "S". 4. SMALL READY LIGHT FLASHES THROUGHOUT ROUTINE. 5. DISPLAY WILL READ AS FOLLOWS:				
	DISPLAY READING	ADJUST	ADVANCE	
BREW TIME				
BREW TIME (0:01-6:00)		△ ▽		
PULSE BREW				
# OF PULSES (OFF, 1 - 6)		△ ▽		
PULSE ON TIME (0:05-0:60)		△ ▽		
PULSE OFF TIME (0:05-0:60)		△ ▽		

Cleaning



Burn Hazard!

Hot liquids and surfaces are present in this equipment. To avoid burns use caution when cleaning. Rinse hot parts with cold water before cleaning. Use gloves or a heavy cloth when removing hot parts from brewer.

After Each Brew:

- 1) Dispose of grounds and rinse brew basket.
- 2) Rinse Shuttle or airpot containers before reuse.

Every Day:

- 1) Wash brew basket with warm soapy water. The wire basket is removable to aid cleaning.
- 2) Remove spray head(s), located above brew basket(s), using gloves or a heavy towel. Wash off coffee oils and clean any plugged holes.
- 3) Clean Shuttles with warm soapy water and a brush or towel.
- 4) Use only a soft cloth and warm soapy water or stainless steel polish on the outside to avoid scratches.
- 5) Wipe exterior of brewer with a damp cloth. Do not use abrasives which will scratch surface.
- 6) If Shuttles are to be left on warmer all night, fill with water to avoid coffee oil burn-in.

Weekly or Bi-Weekly, Depending on Use

- 1) Fill Shuttles with one gallon, 2/3 full, of hot water.
- 2) Pour into the Shuttle liners the recommended concentration of urn cleaner (excessive amounts of cleaner will attack the stainless steel).

Urn cleaners that have been used successfully:

DIP-IT
manufactured by Reckitt Benckiser, Inc.
1655 Valley Road
Wayne, NJ 07474
(800) 228-4722 or (973) 633-3600

TABZ™ Super Concentrate
manufactured by Urnex Brands, Inc.
170 Ludlow Street
Yonkers, NY 10705
(800) 222-2826 or (914) 963-2042

- 3) Scrub the liner interior with a plastic bristle brush.
- 4) Remove the knurled nut at the top of the gauge glass and clean the glass with a small bottle brush.
- 5) Pour out the contents of the Shuttle.
- 6) Remove the handle assembly of the Shuttle faucet by unscrewing the plastic bonnet.
- 7) Gently wash the faucet seat cup with a soft cloth and warm soapy water.
- 8) Wash the faucet shank with a bottle brush.
- 9) Soak airpot pick-up tube assembly in hot soapy water. Urn cleaner may be used for stronger cleaning.
- 10) Clean the warmer and bottom of Shuttle surfaces. These surfaces must be clean for proper heat transfer.
- 11) Polish the exterior of the brewer with stainless steel cleaner. Use the appropriate cleaner for brass, copper, or vinyl if these optional finishes are provided.

Service

The rest of this manual contains information to aid the service person who is working on this equipment. This page has information on performing *common service tasks*. Following this is the *Troubleshooting* section which can help diagnose problems which are divided into three basic systems: filling, heating, and brewing.

Next is an *illustrated parts breakdown* which will help in the selection of repair parts. If further assistance is needed, call our Technical Service Department at **800-695-4500** (USA & Canada only) or (502) 425-4776 Monday – Friday between 8:00 am and 6:00 pm Eastern time.

Wiring diagrams are also provided. Locate the basic diagram for the model you are working with. If there are any options, see Diagram #091-548 (page 31 of this manual) which shows the wiring alterations for options.

Drain Water Tank

Always empty the tank before shipping.



Draining of tank should be performed by a qualified service technician. The tank contains very hot water. May cause severe burns.

Note: Brewer may contain over 5 gallons (19.0L) of hot water.

- 1) Prepare a heat resistant container to drain tank water into.
- 2) Disconnect power to the brewer.
- 3) Remove the front access panel.
- 4) Pinch or clamp the silicone hose connected to fill valve.
- 5) Disconnect hose from outlet barb on fill valve.
- 6) Place hose over drain and release clamp.
- 7) Allow the tank to drain completely.

NOTE: It may be necessary to pinch the hose and stop the water before container is full. Carefully reinstall hose over fill valve outlet, then empty container. Repeat steps 4-7 completely to drain tank.

Remove Brew Valve

- 1) Disconnect power to machine.
- 2) Remove top cover and remove wires and small tube from valve.
- 3) Tilt inlet of valve down and pull sideways out of spray tee.
- 4) Clamp rubber tubing and disconnect valve from tubing.

Remove Heater

- 1) Disconnect power and remove top cover of brewer.
- 2) Disconnect wire leads to heater.
- 3) Remove tank cover by loosening retaining screw(s). Cover is lifted up with heater attached. Heater is then removed.
- 4) Replace heater with sealing washers in same configuration. When tightening nuts, hold element so it does not twist.
- 5) Replace tank cover ensuring gasket seal is good.
- 6) Replace heater wires. Be sure all electrical connections are secure.

Troubleshooting

The following pages are provided to help determine the cause of problems with operation of the brewers and to indicate the appropriate solution for the problems. For each problem, the possible causes should be checked in the order shown until the exact nature of the problem is determined.

The following procedures must be performed by a qualified service technician. Disconnect power to machine before servicing.

Error Messages			
Problem	Possible Causes	Service Check	Remedy
ER1	<ul style="list-style-type: none"> • Fill valve on for over 6 min. (This occurs during initial fill on some units – see Initial Start-up.) 	<ul style="list-style-type: none"> • Check system for water leaks. 	<ul style="list-style-type: none"> • Correct any leaks and reset controller.
ER2	<ul style="list-style-type: none"> • Thermistor failure or loose connections in thermistor circuit. 	<ul style="list-style-type: none"> • Ensure that connector is securely attached to controller and that thermistor is securely connected. 	<ul style="list-style-type: none"> • Secure connections and reset controller. If error reoccurs, replace thermistor.
ER3	<ul style="list-style-type: none"> • Thermistor is reading out of range. 	<ul style="list-style-type: none"> • Check tank temperature. 	<ul style="list-style-type: none"> • Replace thermistor.

Filling Problems			
Problem	Possible Causes	Service Check	Remedy
Overfilling water tank when power is Off	<ul style="list-style-type: none"> • Fill valve not sealing properly. 	<ul style="list-style-type: none"> • Check to see if water enters tank continuously (usually at a slow rate). 	<ul style="list-style-type: none"> • Disassemble valve and clean out debris. Valve may need to be replaced.
Overfilling water tank only when power is On	<ul style="list-style-type: none"> • High electrode coated with lime or faulty. • Connection from control board to tank body faulty. • Control board is faulty. 	<ul style="list-style-type: none"> • Disconnect electrode wire at quick connect (brown wire). Connect a wire from the quick connect to the cabinet body. If filling stops, this is the error cause. • Check to ensure connection (red wire) is secure. • Secure connection from control board to metal enclosure does not stop filling. 	<ul style="list-style-type: none"> • Remove electrode assembly and clean the probes. If problem is not corrected, replace electrode assembly. • Make connection to tank secure. • Replace control board.

Troubleshooting (cont.)

Filling Problems			
Problem	Possible Causes	Service Check	Remedy
<p>Tank does not refill</p>	<ul style="list-style-type: none"> • No electrical power to equipment • No water supplied to equipment • No power to control board • No power to control board and transformer not powered. • No power to control board and transformer powered. 	<ul style="list-style-type: none"> • Check for proper voltage at terminal block. Check circuit breaker on supply circuit. • Disconnect water supply line and ensure that water is provided to unit. Check to see that any and all valves in water line are open. • Check for proper voltage across transformer primary terminals by disconnecting terminals. See wiring diagram for more information. • Ensure there is proper voltage across terminal block. Check wiring diagram for more information. • Disconnect quick disconnect on secondary side of transformer at quick disconnect between yellow, pink, and blue wires. Check for 12 Vac between pink wire and other wires. Check for 24 Vac between blue and yellow wires. 	<ul style="list-style-type: none"> • Establish electrical power to unit. • Establish water supply to unit. • If there is not 120V across primary, proceed to step entitled “No power to control board and transformer not powered.” If there is proper voltage across primary, proceed to step entitled “No power to control board and transformer powered”. • Secure connections and reset circuit breaker on equipment. • If there is not 12 Vac between pink wire and either the blue or yellow wire, or if there is not 24 Vac between the blue and yellow wires, replace transformer. If proper voltage exists, secure connection between 6 pin connector and control board.

Troubleshooting (cont.)

Filling Problems			
Problem	Possible Causes	Service Check	Remedy
Tank does not refill	<ul style="list-style-type: none"> • Fill valve or control board is faulty 	<ul style="list-style-type: none"> • Check to ensure proper connection between 3 pin connector and control board. Check for proper connections at fill valve terminals. Drain 1 gal. (3.8L) of water from hot water faucet. Check for 24 Vac across fill valve terminals. 	<ul style="list-style-type: none"> • If 3 pin connector is securely attached to control board and all connections are secure and there is 24 Vac across fill valve terminals, replace fill valve.

Heating Problems			
Problem	Possible Causes	Service Check	Remedy
Tank does not heat	<ul style="list-style-type: none"> • No electrical power to equipment • No power to control board 	<ul style="list-style-type: none"> • Check for proper voltage at terminal block. Check circuit breaker on supply circuit. • Check for proper voltage across transformer primary terminals by disconnecting terminals. See wiring diagram for more information. 	<ul style="list-style-type: none"> • Establish electrical power to unit. • If there is not proper voltage across primary, proceed to step entitled “No power to control board and transformer not powered”. If there is proper voltage across primary, proceed to step entitled “No power to control board and transformer powered”.

Troubleshooting (cont.)

Heating Problems			
Problem	Possible Causes	Service Check	Remedy
<p>Tank does not heat</p>	<ul style="list-style-type: none"> • Low (long) electrode coated with lime or faulty. • Connection from control board to tank body faulty. • Connections from control board to heater relay faulty. • Line voltage connections to heater relay faulty. • Connections to remainder of heater circuit faulty. • Heater relay faulty. • Thermal cut-out tripped or faulty. 	<ul style="list-style-type: none"> • Disconnect electrode wire at quick connect (purple wire). Connect a wire from the quick connect to the cabinet body. If heating begins, this is the error cause. • Check to ensure connection (red wire) is secure. • Check to ensure connections (gray wires) are secure. • Check to ensure connections (black and brown wires) are secure. • Check to ensure connections from relay to thermal cut-out and from thermal cut-out to contactor and from contactor to proper terminal of terminal block are secure. See wiring diagram for more information. • Ensure that coil on heater relay is energized by ensuring that there is 12 VDC between the gray wires attached to the relay. Remove the black and brown wires from the relay and check for an open circuit across the connection tabs (COM and NO) to which the wires were attached. • Check for open circuit on thermal cut-out. (NOTE: Tripping of thermal cut-out can indicate presence of another problem with the unit. Unit should be monitored) 	<ul style="list-style-type: none"> • Remove electrode assembly and clean the probes. If problem is not corrected, replace electrode assembly. • Make connection to tank secure. • Make connections to relay secure. • Make connections to relay secure. • Make connections secure. • If the relay coil is energized and there is an open circuit across the connection tabs, replace relay. • Replace thermal cut-out.

Troubleshooting (cont.)

Heating Problems			
Problem	Possible Causes	Service Check	Remedy
Tank does not heat	<ul style="list-style-type: none"> • Contactor faulty. • Heater faulty. • Control board is faulty. 	<ul style="list-style-type: none"> • Ensure that coil on contactor is energized by ensuring that there is proper voltage between the brown and white wires attached to the relay. Check each side of the contactor (Line and Load) at each pole for continuity. • Check resistance across element(s) with power conductors disconnected. • Check to ensure proper connection between connector 6-pin and control board. Check for proper connections in all heater control circuitry. Check for proper connections between N terminal of contactor coil and terminal block. 	<ul style="list-style-type: none"> • If the contactor coil is energized and there is an open circuit across any of the contactor poles, replace contactor. • If resistance is much less than 8 Ohms or much more than 15 Ohms, replace heater(s). • If 6-pin connector is securely attached to control board and all connections are secure and functioning except there is not 120 Vac across contactor coil terminals, replace control board.

Brewing Problems			
Problem	Possible Causes	Service Check	Remedy
Brew volume too large or too small	<ul style="list-style-type: none"> • Portion selected on touchpad not correct. • Timer not set properly. 	<ul style="list-style-type: none"> • Review timer settings versus portion size. • Compare timer setting to either factory setting or initial user setting to determine if it has been changed. 	<ul style="list-style-type: none"> • Adjust timer to desired value or select different portion size. • Adjust timer to desired value.

Troubleshooting (cont.)

Brewing Problems			
Problem	Possible Causes	Service Check	Remedy
Brew volume too large or too small	<ul style="list-style-type: none"> • Sprayhead clogged. • Brew valves clogged with lime deposits. • Water supply pressure or flow rate not adequate. 	<ul style="list-style-type: none"> • Visually check for clogging of holes in brewhead. • Visually inspect brew valve at hose connections. • Check to see that fill valve cycles on and off frequently during brew cycle when all brew heads are used simultaneously. Check to ensure that water supply line is 3/8" and pressure is between 30 and 80 psi (207 and 552 KPA). 	<ul style="list-style-type: none"> • Clean all holes. • Clean lime from valve. Seat, cup or entire valve may need replacement. • Supply water at adequate pressure and flow rate.
Brew volume erratic	<ul style="list-style-type: none"> • Water supply pressure fluctuates. 	<ul style="list-style-type: none"> • Check water pressure with and without other appliances operating. 	<ul style="list-style-type: none"> • Plumb water supply so that water pressure is not significantly affected by other appliances.
Note: Small variations from batch to batch are normal.			
Brew cycle will not start	<ul style="list-style-type: none"> • Optional momentary switch to indicate container in place not engaged or faulty. • Brew circuit connections not secure. • Brew valve faulty. • Touchpad faulty. 	<ul style="list-style-type: none"> • Check to see that container fully engages switch. Check for continuity across switch when switch is engaged. • Check to see that connector (3 and 4-pin) is securely connected to control board. Check to see that all connections from controller through brew valve are secure. • Check to see if there is 24 Vac across brew valve terminals. • Check to see that touchpad connections to control board are secure. 	<ul style="list-style-type: none"> • If fully engaged switch does not complete circuit across terminals of switch, replace switch. • Secure connections. • If there is 24 Vac across terminals and brew valve is not open, replace valve. • If connections are secure, other functions appear normal and touchpad will not initiate a brew cycle, replace touchpad.

Troubleshooting (cont.)

Brewing Problems			
Problem	Possible Causes	Service Check	Remedy
Brew cycle will not start	<ul style="list-style-type: none"> • Controller faulty. 	<ul style="list-style-type: none"> • Check to see that the power is supplied to the controller by following instructions given in the Troubleshooting section on Filling Problems. Once touchpad and momentary switch integrity is assured (see above), initiate a brew cycle and check for 24 Vac across brew valve. 	<ul style="list-style-type: none"> • If there is not 24 Vac across brew valve, replace control board.
Sprayhead will not stop dripping water	<ul style="list-style-type: none"> • Brew valve not closing completely. • Water in tank boiling. 	<ul style="list-style-type: none"> • Visually inspect brew valve at hose connections. • Remove sprayhead and determine if drip is coming from overflow. 	<ul style="list-style-type: none"> • Clean lime from valve. Seat, cup or entire valve may need replacement. • Reduce tank temperature.

If you still need help, call our Service Department at (800) 695-4500 (USA and Canada only) or (502) 425-4776 (Monday-Friday 8:00 a.m.-8:00 p.m. EST) or an authorized service center in your area. Please have the model and serial number ready so that accurate information can be given.

Prior authorization must be obtained from Grindmaster Corporation's Technical Services Department for all warranty claims.

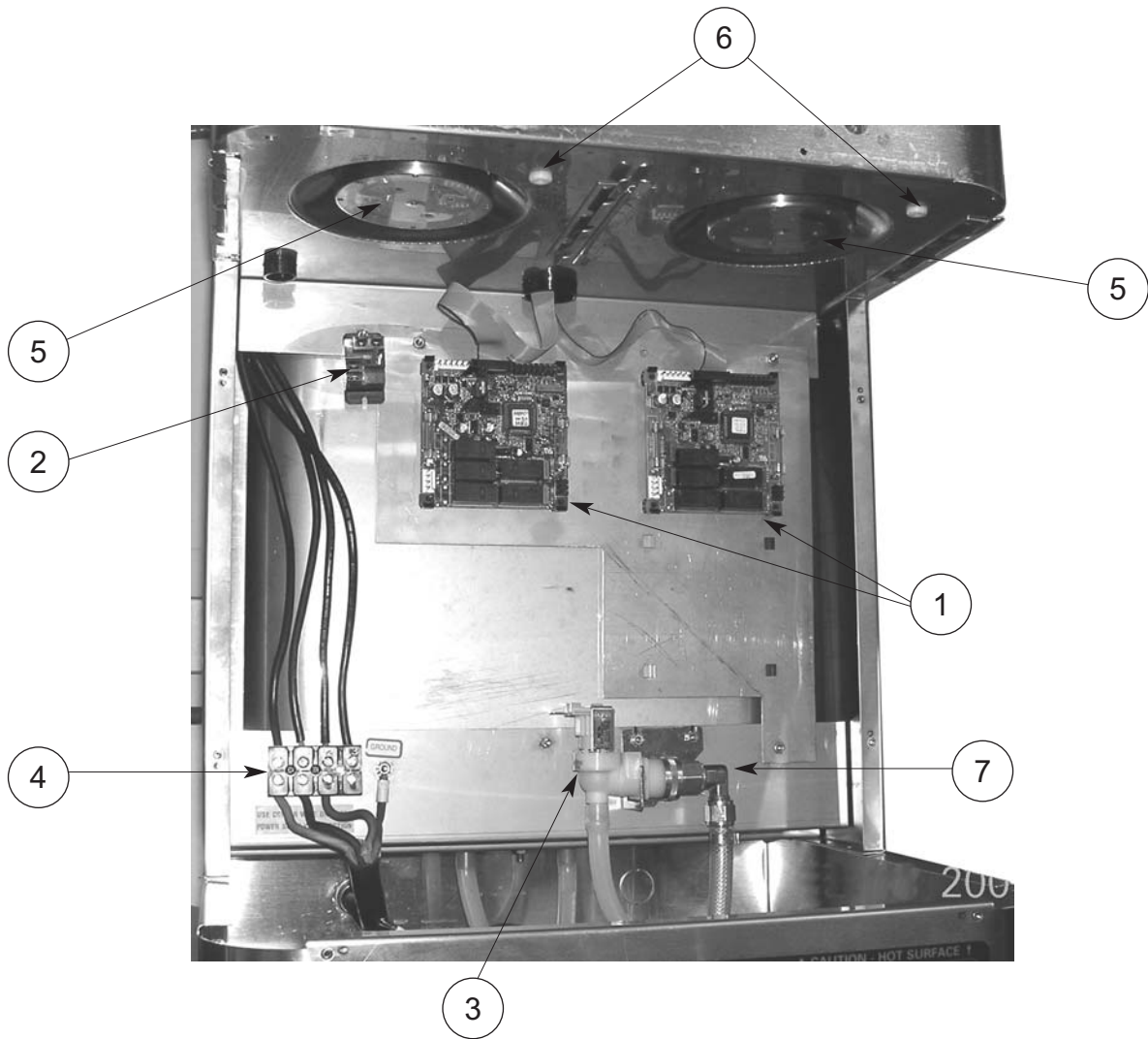
Parts List for All Precision Brew Models

Models PB-330, PB-430, PBVSA-330, PBVSA-430, PBIC-330, PBIC-430

ITEM	DESCRIPTION	PART #
Reference Front View Picture:		
1	Controller PB Single	A530-056
2	Relay, Heater 12vdc	A531-072
3	Valve, Inlet 24vac	A537-189
4	Terminal Block	A531-035
5	Spray Head	APT400-010
6	Orifice Bypass	A518-045
7	Fitting Assy Water Inlet	A718-226
8	Switch Momentary ** PBIC only	A531-025
Reference Lower Warmer Picture:		
20	Faucet Hot Water	A537-043
21	Light Warmer	A515016
22	Switch Warmer	A531-026
23	Heater Warmer 120V 100W	A535-018
23	Heater Warmer 220V 100W	A535-079 (for E230V models)
Reference Top View Picture:		
30	Thermostat, Hi Limit	A536-023
31	Contactator 4-Pole**	A514005 (for models with 3 heaters)
31	Contactator 2-Pole **	A515027
31	Contactator for 2-Pole E230V models	A531-083
31	Contactator for 4-Pole E230V models	E531-076
32	Transformer, 120/208/240 100W	A554-137
33	Valve, Brew 24VAC PB	A537-184
34	Valve, Bypass 24VAC PB	A537-183
35	Solenoid, Basket Lock 24vdc	A554-135
36	Touchpad PB Series	A530-057
37	Board AC-DC Rectifier	A530-058
38	Spray Elbow	A518-046
39	Tee Barbed 3/8"	A61152
40	Hose Overflow	A585-016
41	Hose Silicone	A512012
42	Elbow Silicone	A548-129
Reference Tank Lid Picture:		
50	Element Ht 5kW 240V (PB, PBVS)	A535-010 (for models with 3 heaters)
50	Element Ht 5kW 240V (PBIC)	A535-072 (for models with 3 heaters)
50	Element Htr 6.6kW 240V ** (PB, PBVSA)	A535-059
50	Element Htr 6.6kW 240V ** (PBIC)	A535-071
50	Element Htr 3.7kW 240V ** (PB, PBVSA)	A535-068 (for models with 3 heaters)
50	Element Htr 3.7kW 240V ** (PBIC)	A535-073 (for models with 3 heaters)
51	Thermistor	A725-097
52	Electrode Assembly	A712-018
53	Gasket Tank **	A544-029

** part not shown

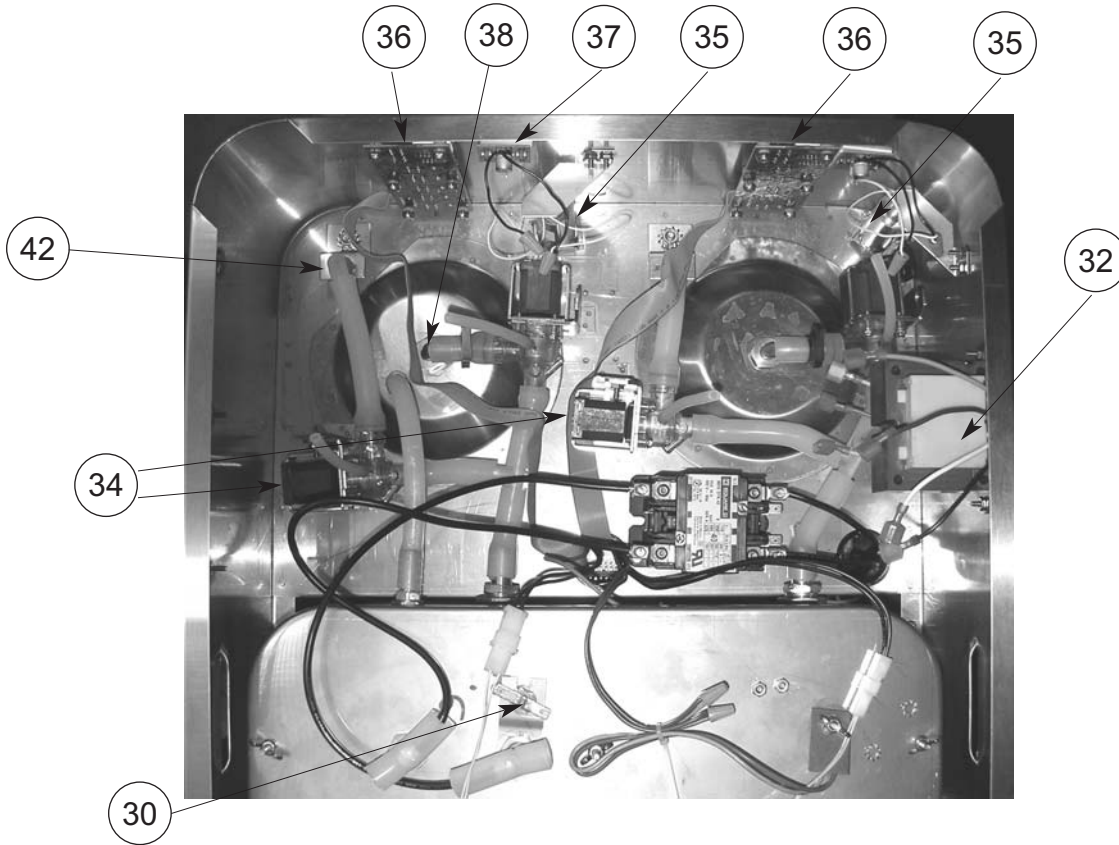
Front View (refer to key on page 22)



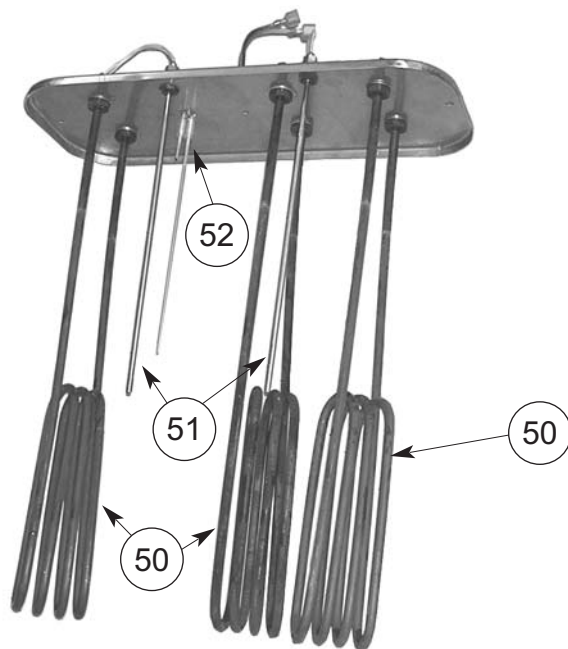
Lower Warmer (refer to key on page 22) (PB-430 pictured)



Top View (refer to key on page 22)

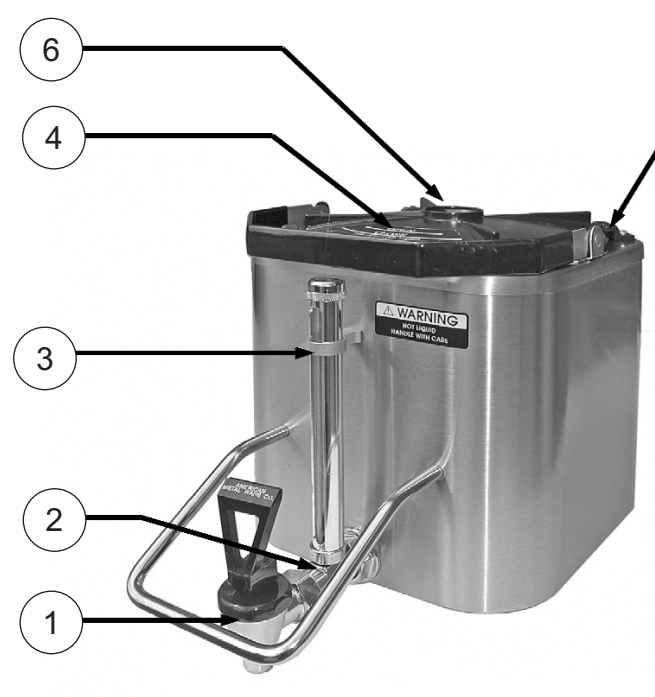


Tank Lid (refer to key on page 22)
3 Heater Model shown



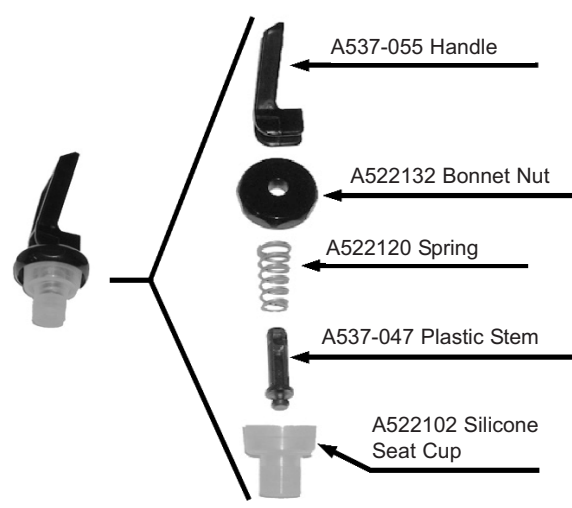
Shuttle

for PB-330 and PB-430 only



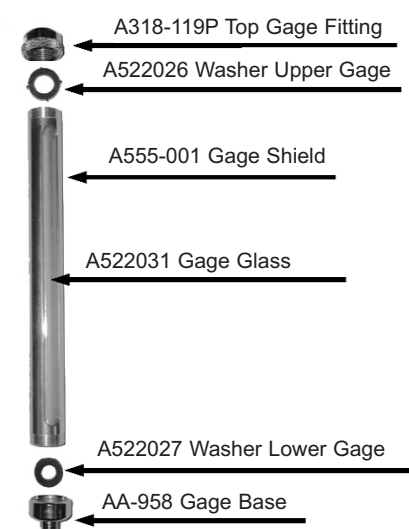
ITEM	DESCRIPTION	PART #
1	Faucet Model ES	A537-053
2	Shank w/ Chrome Bonnet	A522078
3	Gauge Assembly	A718-018
4	Kit, Shuttle Lid	A725-092
	S.S. Shuttle Cover (not shown)*	A713-027
5	Lid Retaining Clip	A548-142
6	Lid Stopper w/ O-Ring	A548-140 A61365

* S.S. Cover used until August 2001



**Upper Faucet
(Part # A537-049)**

- A537-055 Handle
- A522132 Bonnet Nut
- A522120 Spring
- A537-047 Plastic Stem
- A522102 Silicone Seat Cup



**Gauge Assembly
(Part # A718-018)**

- A318-119P Top Gage Fitting
- A522026 Washer Upper Gage
- A555-001 Gage Shield
- A522031 Gage Glass
- A522027 Washer Lower Gage
- AA-958 Gage Base

Cleaning & Sanitizing Instructions

for Models PBIC-330/430 and PBVSA-330/430

VS-1.5S

ITEM NO.	Title	PART NUMBER	VS-1.5S/QTY.
1	Stand Body	A548-157	1
2	Tray for Stand	A548-159	1
3	Vacuum Shuttle	VS-1.5	1
4	Stand Base	A548-158	1
5	Tray Top	A517-018	1
6	Self-Tapping Screw .5"	A539-217	4
7	Rubber Foot	A548-161	4
8	Plastic Insert	A548-162	3
9	Self-Tapping Screws .75"	A539-218	3

VS-S

ITEM NO.	Title	PART NUMBER	VS-S/QTY.
1	Stand Body	A548-157	1
2	Tray for Stand	A548-159	1
3	Stand Base	A548-158	1
4	Tray Top	A517-018	1
5	Stand, Top Plate	A517-019	1
6	NUT M4 W Nylon Insert	A540-237	4
7	Self-Tapping Screw .5"	A539-217	4
8	Rubber Foot	A548-161	4

Cleaning & Sanitizing Instructions (cont.)

for Models PBIC-330/430 and PBVSA-330/430

These cleaning and sanitizing instructions are only a guideline to be used for the cleaning and sanitizing of the VS-1.5S and VS-S with VS-1.5. In-house cleaning and sanitizing methods may be more effective. Grindmaster assumes no responsibility for the food born illness and/or sickness caused by using improper sanitizing methods.

For cleaning and sanitizing of the VS-1.5S and VS-S with VS-1.5 the three-sink method is recommended. The three-sink method consists of the sink full of hot soapy water using an approved detergent, a fresh water rinse, and an aqueous sanitizing solution using an approved iodine sanitizer with mixture between 12.5-25 PPM.

1) Rinsing the unit after use:

- a) Rinse unit with hot water and empty completely.
- b) Fill unit with hot water.
- c) Open unit and empty contents completely by opening the faucet completely.

2) Cleaning and sanitizing lid assembly:

- a) Remove lid from unit, fully submerge it in cleaning solution. Using a clean cloth, wipe the unit thoroughly.
- b) Using supplied brush, clean mixing tube thoroughly.
- c) Rinse with clean water.
- d) Submerge in sanitizing solution for 5 minutes then air dry completely.

3) Cleaning and sanitizing body assembly:

- a) Remove unit from the base. (only when using VS-S with VS-1.5)
- b) Completely fill the unit with cleaning solution. Using a clean cloth, wipe the unit thoroughly.
- c) Rinse unit thoroughly with fresh water.
- d) Remove faucet, shank, and sight gauge from unit and place in cleaning solution.
- e) Open lid on the bottom of the unit and remove silicon tube (Tank to Faucet Tube) and place in cleaning solution for cleaning.
- f) Reassemble unit.
- g) Fully fill unit with sanitizing solution for 5 minutes and drain through fully opened faucet.
- h) Wipe outside of the unit with a clean cloth moistened with sanitizing solution.
- i) Place unit on rack upside down to thoroughly air-dry.

4) Cleaning Stand Assembly and tray:

- a) Remove tray and tray top and place in cleaning solution. Using a clean cloth, clean tray and tray top thoroughly.
- b) Wipe outside of the stand with a clean cloth moistened with sanitizing solution.
- c) Place parts on rack to thoroughly air-dry.

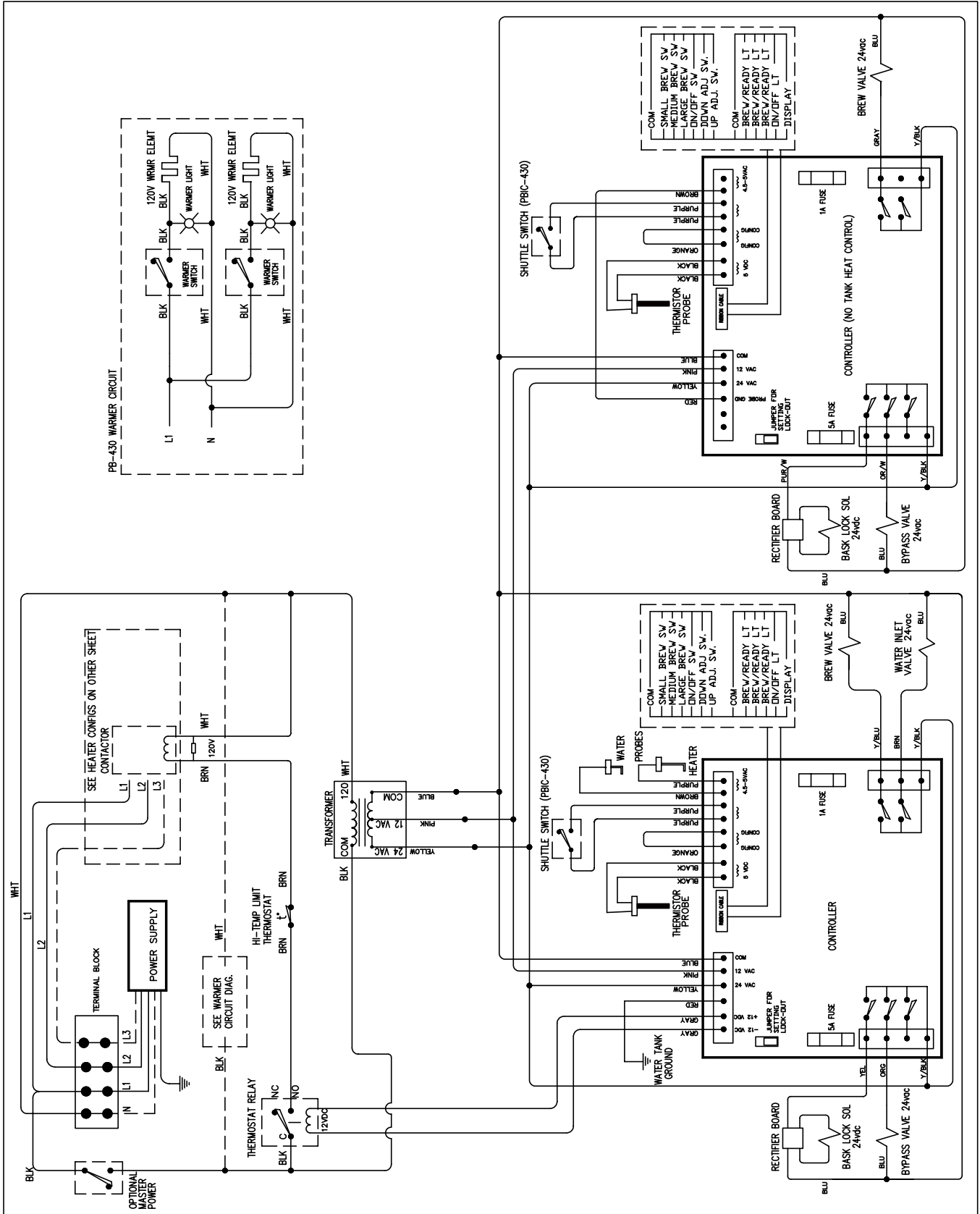
5) Cleaning the Faucet assembly and silicone tube:

- a) Using supplied brush, clean silicone tube, sight gauge tube, and shank assembly.
- b) Rinse parts and place in sanitizing solution for 5 minutes, remove and air dry.
- c) Remove top from faucet and use brush to clean inside, rinse and place in sanitizing solution for 5 minutes. Remove and air dry.

6) When all pieces are completely dry reassemble for use.

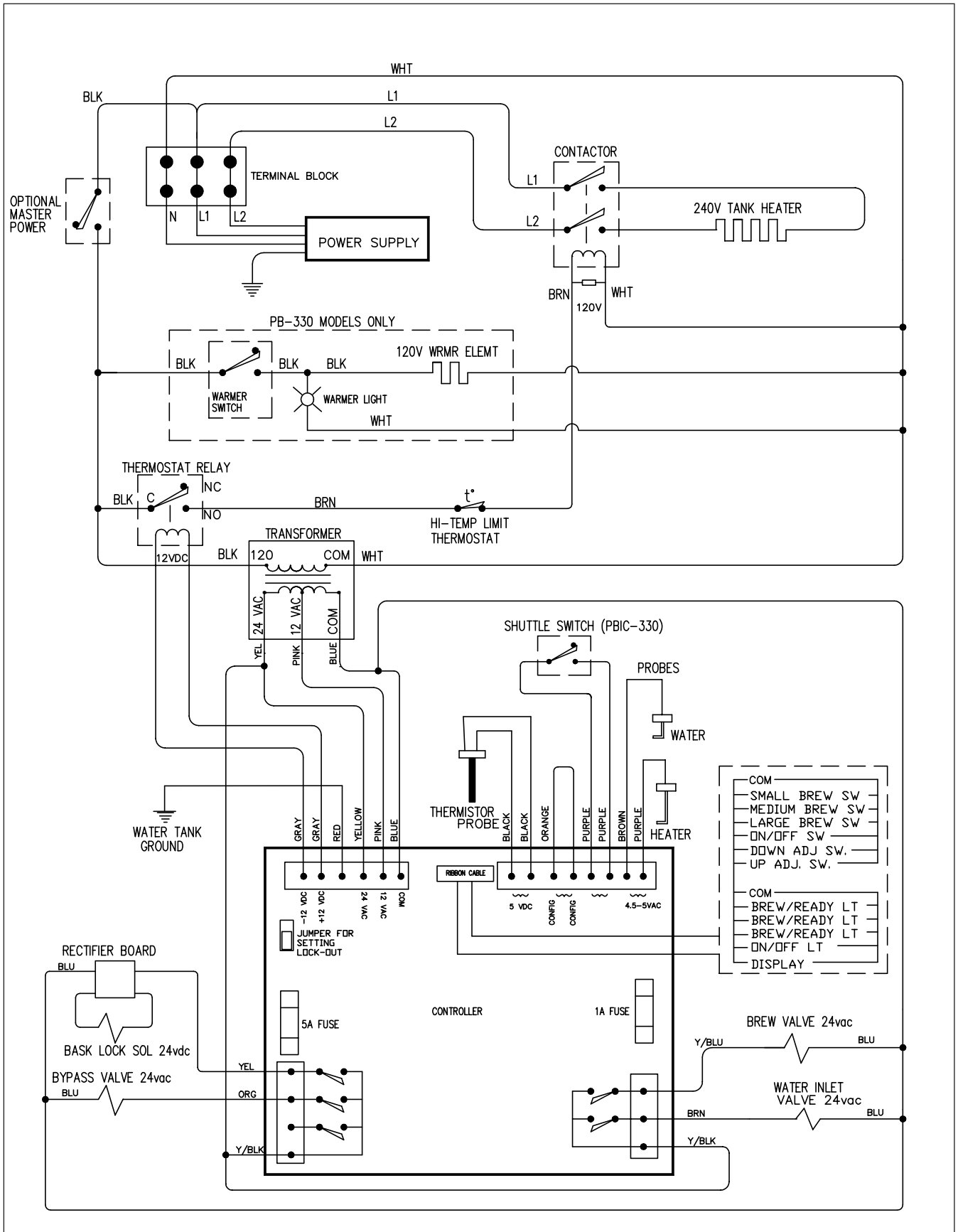
Wiring Diagram - Precision Brew 430 Series

Models PB-430, PBVSA-430, and PBIC-430

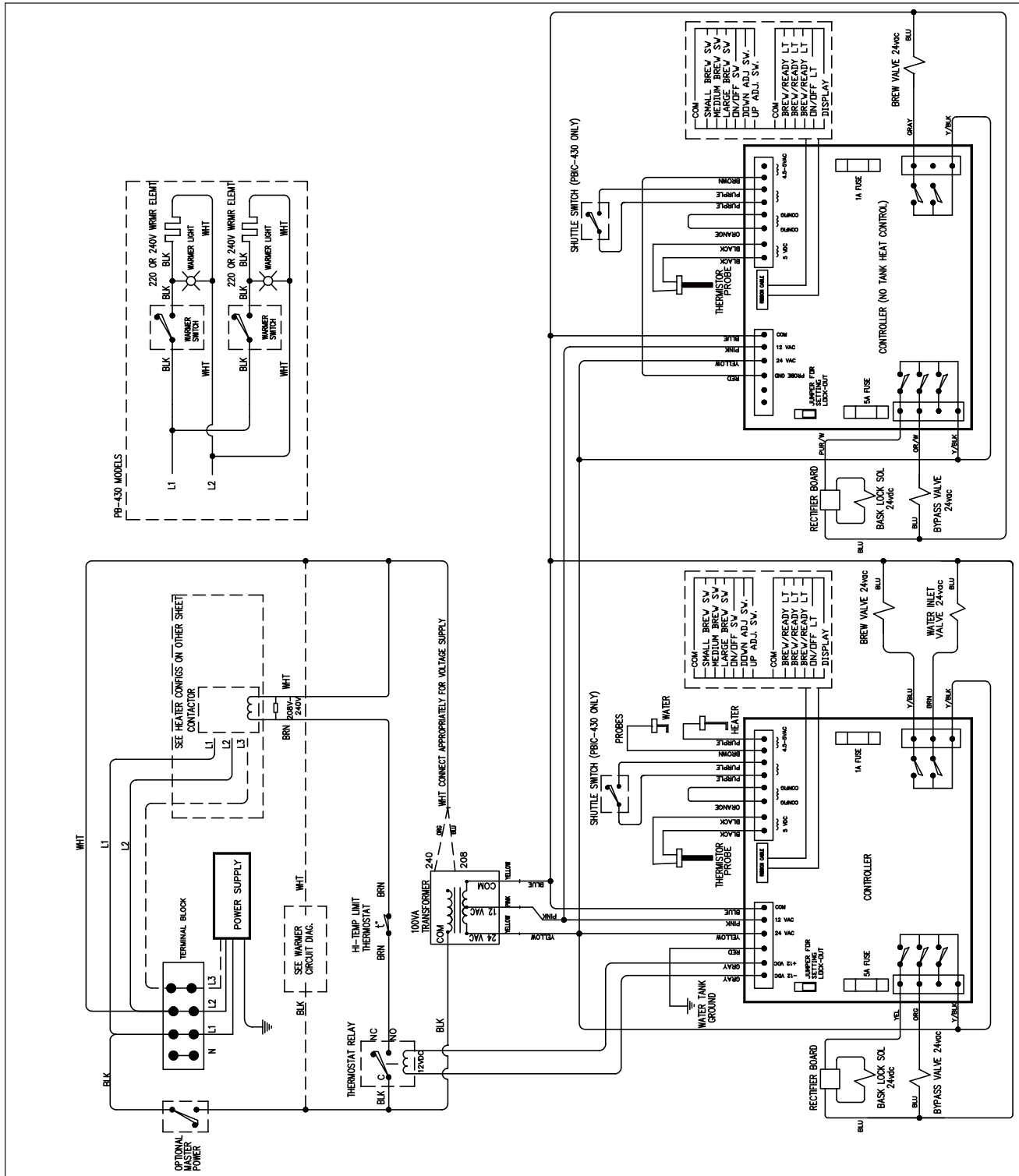


Wiring Diagram - Precision Brew 330 Series

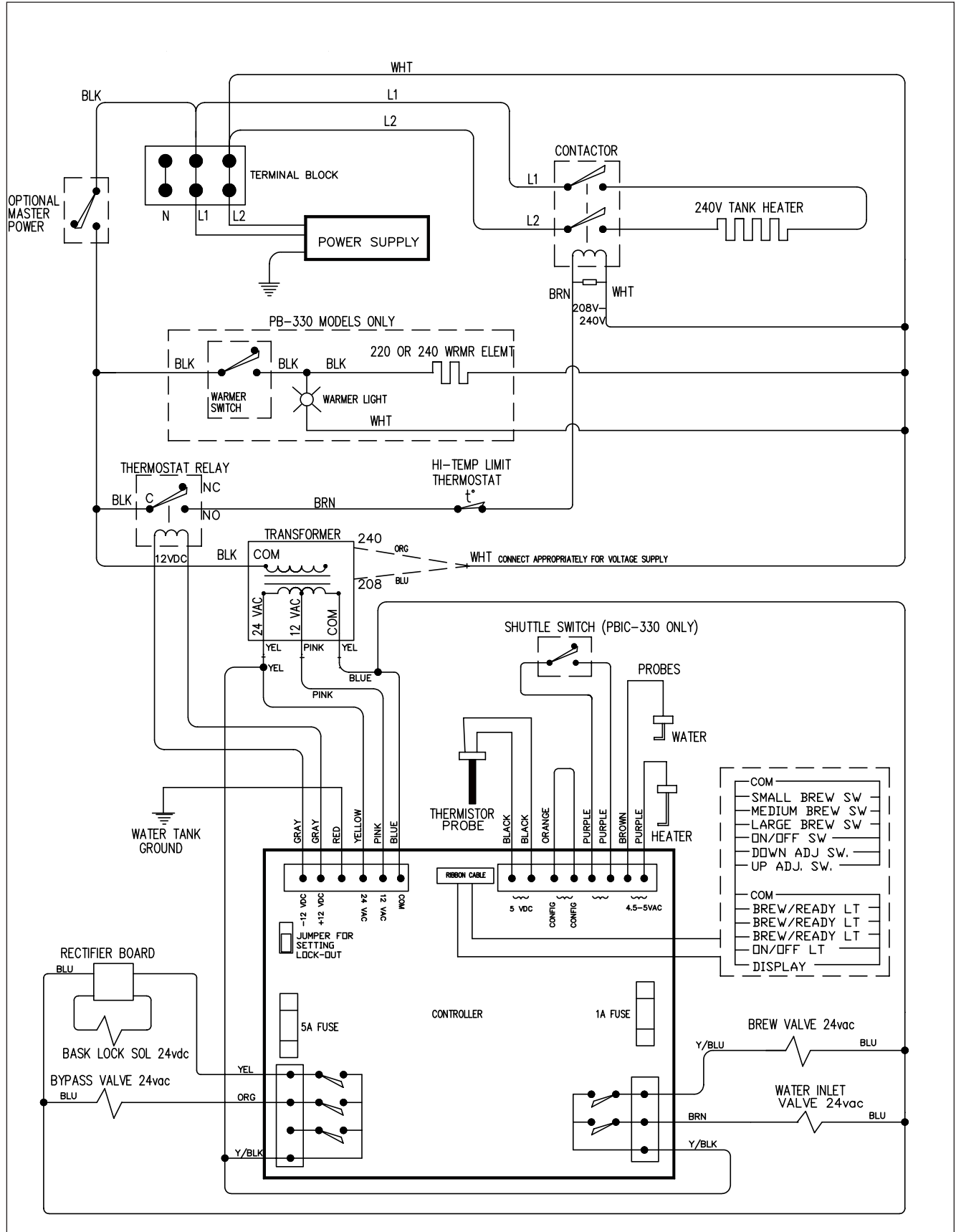
Models PB-330, PBVSA-330, and PBIC-330



Wiring Diagram - PB-430E 230V, PBVSA-430E230V, PBIC-430E 230V (Single or Three Phase Models)



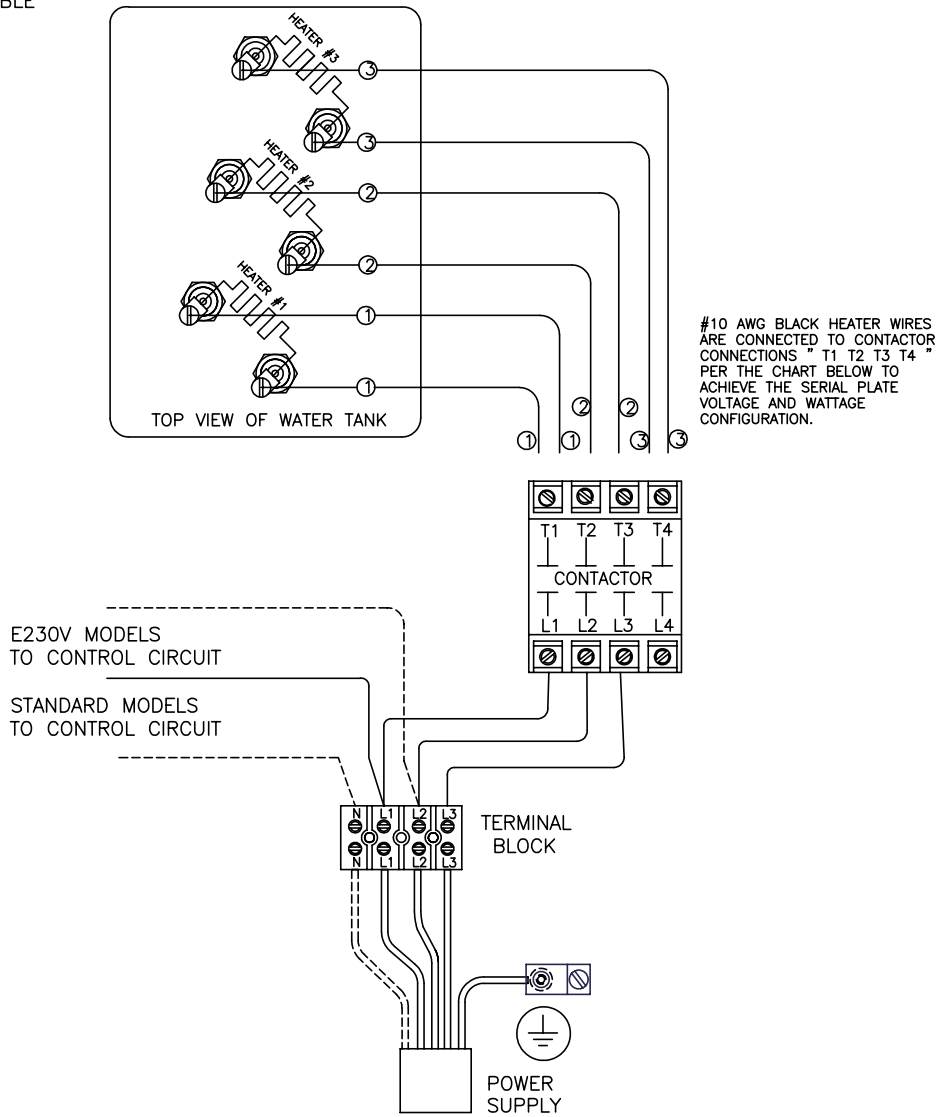
Wiring Diagram - PB-330E 230V, PBVSA-330E 230V, PBIC-330E 230V Brewers



Wiring Diagram - Heater Configuration (3 Heater)

THREE HEATER OPTION CONFIGURATION HOOKUP DIAGRAM

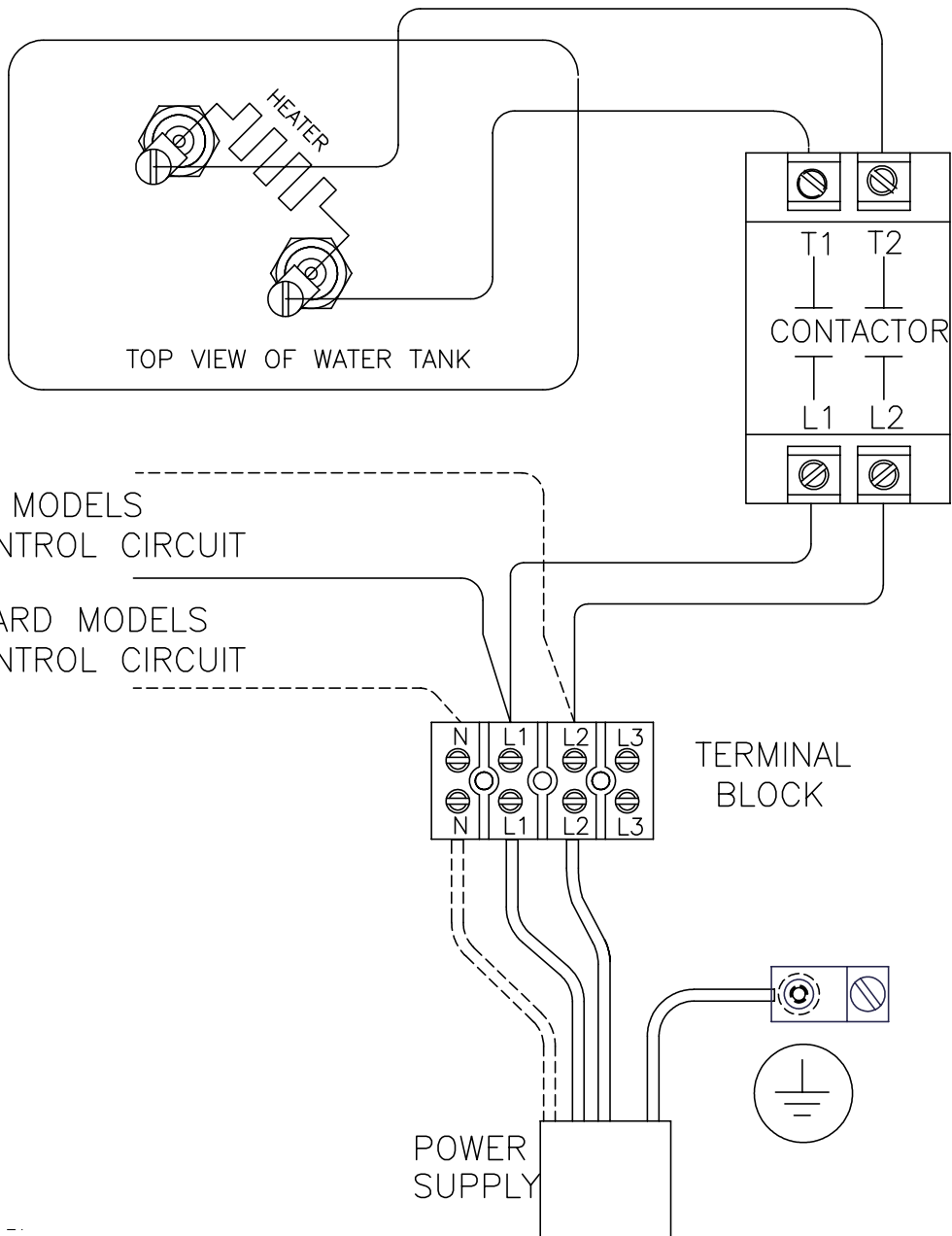
NOTE: MACHINE IS EQUIPPED WITH (3) 5kW 240 VAC ELEMENTS WHICH CAN BE CONFIGURED TO ACHIEVE VARIOUS WATTAGE OUTPUTS PER THE CHART BELOW DEPENDING ON POWER SOURCE AVAILABLE



# OF ELEMENTS UTILIZED	VOLTAGE	WATTS	AMPS	CONNECT NUMBERED HEATER WIRES TO CONTACTOR TERMINALS PER CHART BELOW			
				T1	T2	T3	T4
SINGLE PHASE							
0.5	208	1878	9	1	2	1,2	3,3
1	208	3756	18	1	1	2,2	3,3
1.5	208	5633	27	1,2	1,3	2,3	-
2	208	7511	36	1,2	1,2	3,3	-
0.5	240	2500	10	1	2	1,2	3,3
1	240	5000	21	1	1	2,2	3,3
1.5	240	7500	31	1,2	1,3	2,3	-
2	240	10000	42	1,2	1,2	3,3	-
THREE PHASE (DELTA CONFIGURATION)							
3	208	11300	32	1,2	1,3	2,3	-
3	240	15000	36	1,2	1,3	2,3	-

Wiring Diagram - Heater Configuration (1 Heater)

- 1) 120V INPUT+1.8KW/120V ELEMENT=1.8KW OUTPUT
- 2) 120V INPUT+6.6KW/240V ELEMENT=1.65KW OUTPUT
- 3) 240V INPUT+6.6KW/240V ELEMENT=6.6KW OUTPUT
- 4) 208V INPUT+6.6KW/240V ELEMENT=5.0KW OUTPUT





GRINDMASTER™

C O R P O R A T I O N

Grindmaster® Coffee Grinders and Brewers • Espresso® Espresso Machines • Crathco® Hot Beverage Dispensers

Crathco® Cold and Frozen Beverage Dispensers • American Metal Ware® Coffee and Tea Systems

Tel (502) 425-4776 • Fax (502) 425-4664 • 1-800-695-4500 (USA & Canada only)

P.O. Box 35020 • Louisville, KY 40232 • USA

www.grindmaster.com • email: info@grindmaster.com

© Grindmaster Corporation, 2003
PRINTED IN USA

0206 Form # AM-344-03
Part # A090-840